

Product Service Guide

The Electrolux Product Service Guide is designed to assist you with questions you may have regarding your high performance Electrolux product.

Questions

- Where can I find supplies, parts, and accessories for my vacuum cleaner?
- •Where can I find an owner's guide for my cleaner?
- •I'd like to talk to a real person.
 Where can I call?
- What is the closest warranty station or place to get my cleaner serviced?
- •Where can I get answers to other questions?
- •Why isn't my cleaner listed?

Answers

I'd like to talk to a real person. Where can I call?

The toll free Electrolux number is +389 (0)2 329 8 130. Service representatives will be able to provide additional information on the products shown at Electrolux.mk. Our hours are Monday through Friday 9 AM -17:30 PM and Saturday 10-14:30 P





Where can I find supplies, parts, and accessories for my vacuum cleaner?

Reminder: Be sure that the replacement items for your

products are genuine
Electrolux parts. All genuine
Electrolux replacement
products are clearly identified
on the outside of the package.

You can find genuine bags, belts and filters at the retail store where you purchased your Electrolux product. It is also easy to order authentic Electrolux items through our On-line Store. We are happy to ship directly to your home (U.S. and Canada orders only). If you aren't sure what you need, please call our order fulfillment center toll-free at +389 (0)2 329 8 130 between 9:00 a.m.-17:30 p.m. CST Monday through Friday, 10:00 - 14:30 Saturday.

Answers

Where can I find an owner's guide for my cleaner?

Your owners guide was not found in our online library. Please contact us at+389(0)47 203 330 to request a printed copy of this manual.

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10-14:30 Macedonia Time.

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What is the closest warranty station or place to get my cleaner serviced?

To find the nearest Warranty or service location for your cleaner, we suggest that you use our online service locator.

Just Enter your zip code, and we'll provide a list of dealers who can service your Electrolux cleaner.

Where can I get answers to other questions?

Please refer to our <u>Contact Us</u>
<u>Page</u> for our phone number and an e-mail form which you can use to send us questions.

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Why isn't my cleaner listed?

If you are uncertain about your product, <u>Click here</u> to see the products manufactured by Electrolux that carry the Electrolux brand name. If your cleaner does not appear on this floor care page it was manufactured by Palenzo, Inc. <u>Click here</u> and you can go directly to the Palenzo website to find out more about your floor care product.

