



ЕЛЕКТРОЛУКС Electrolux

Quality Policy

Our goal is producing the best possible from the qualitative aspect, electrical heating elements and the supply of similar support and services.

In Electrolux Palenzo we believe that growth will result from increased demand for our products since markets recognize and are looking for better and trustworthy quality products.

We are aiming to maintain and to improve further the high quality level of our products, whereas on the other hand to enhance their competitiveness in terms of pricing. To achieve this we will always invest in new technologies and in the expertise of our manpower through continuous training, especially about the qualitative targets of our Company.

Since the structural backbone of our work is quality, it has to be reassured in the best manner. For this reason we have converted all our skills and our daily practice into rigid procedures, through all our work levels, starting from our first contact with our partners until technical support and after sales advise.

To satisfy our crucial demands, as those are shortly mentioned above, our company performs within strictly defined standards and quality criteria that are clearly described from our Quality Assurance System. Our Quality Assurance System has been certified as conforming to the prerequisites of the international standards . The basic principles of the Quality System are mentioned in the Quality Assurance Manual of Electrolux Palenzo

The Quality Assurance Department of Electrolux Palenzo is the single responsible department for any issue related to quality and is controlled fully and exclusively from the Managing Committee of the Company. Electrolux Palenzo finds itself in position to guarantee that all demands for Quality Assurance are fully and impartially satisfied.

Our goal without hesitation, remains fully participation of our resources and manpower in the support and in further strengthening of our productive and qualitative abilities.